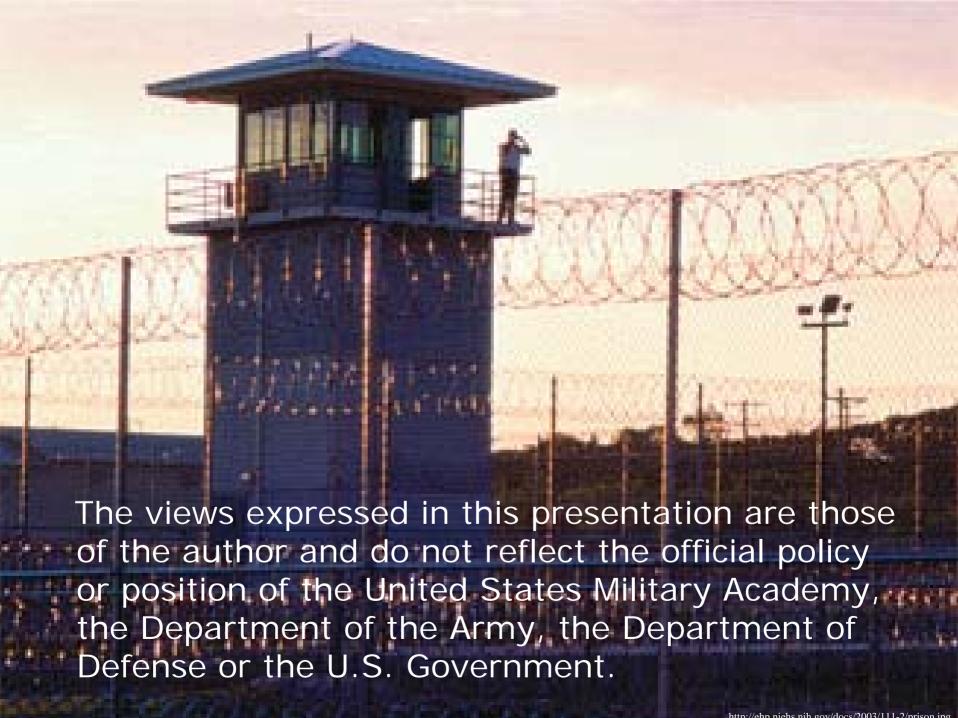
Gogling

I'm Feeling (un)Lucky

Gregory Conti United States Military Academy West Point, New York gregory-conti@usma.edu



Google

With regards to Google...

- I am not stating that they are doing anything malicious
- This is a meta analysis of potential capability and does not attempt to divine their intent beyond what they have stated publicly
- Assuming a 100% non-malicious Google, they are still subject to legal pressure, such as subpoenas, to reveal personal information
- I have used only publicly available resources, e.g. no insider information

Google and other information services are amassing an unprecedented amount of personal information on you and I as well as the companies we work for.

Is this trust misplaced?

Do you care?

Ask Yourself...

- Have you or your employees ever searched on something that you would not want your mother to know about?
- Do you use Gmail?
- Have you or your employees ever vanity surfed?
- Have you or your employees ever used a search engine to seek out corporate intelligence?
- Have you or your employees ever searched for sensitive personal information? (SSN?)

What if these footprints never went away?

Related News...

- Google.cn granted license for operation in China (censorship required to do "legal business" in China) http://news.xinhuanet.com/english/2006-02/22/content_4213904.htm
- Google moving search records out of China http://www.networkworld.com/news/2006/030106-google-china-search.html
- American Airlines subpoenas Google, YouTube
 (AA demanding that Google reveal the name of the person who posted airline's training videos on their Web sites.)
 http://news.com.com/American+Airlines+subpoenas+Google,+YouTube/2100-1030_3-6048032.html
- Google Subpoena Woes Double
 (DOJ, Child Pornography)
 http://www.webpronews.com/topnews/topnews/wpn-60-20060220GoogleSubpoenaWoesDouble.html
- Yahoo 'helped Jail China writer" http://news.bbc.co.uk/1/hi/world/asia-pacific/4221538.stm
- Phishing with Google Desktop
 (remote code execution via malicious website)
 http://www.theregister.co.uk/2005/12/03/google_desktop_vuln/

Assumptions

- In theory, terms of service offer us protection, in some instances Google may change the terms or be legally forced to circumvent them.
- Google never throws away information
- "Reasonable" amounts of information storage and processing power are available to Google

 We'll focus on the technically feasible capabilities of Google

Zeitgeist (the spirit of the time)

Search patterns, trends, and surprises according to Google

"We should note that in compiling the Zeitgeist, no individual searcher's information is available or accessible to us. What you see here is a cumulative snapshot of interesting queries people are asking some over time, some within country domains, and some on Google.com - that perhaps reveal a bit of the human condition. We appreciate the contribution all Google users make to these fascinating bits of information."

Google Zeitgeist 2005

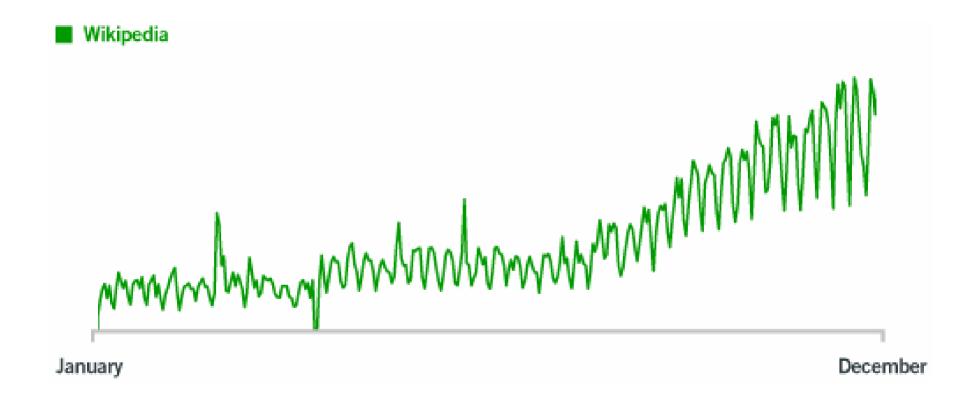
Google.com		
Top Gainers	of	2005

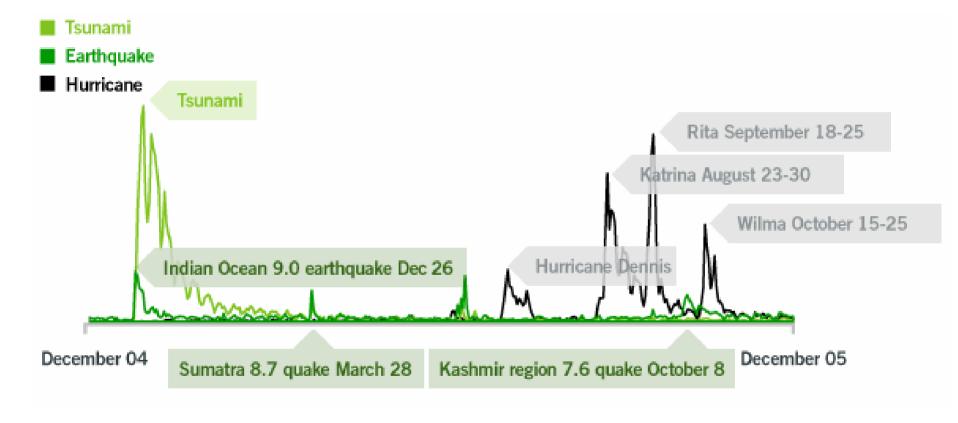
- Google News
 Top Searches in 2005
- Froogle Top Searches in 2005

- 1. Myspace
- 2. Ares
- 3. Baidu
- 4. wikipedia
- 5. orkut
- 6. iTunes
- 7. Sky News
- 8. World of Warcraft
- 9. Green Day
- 10. Leonardo da Vinci

- 1. Janet Jackson
- 2. Hurricane Katrina
- 3. tsunami
- 4. xbox 360
- 5. Brad Pitt
- 6. Michael Jackson
- 7. American Idol
- 8. Britney Spears
- 9. Angelina Jolie
- 10. Harry Potter

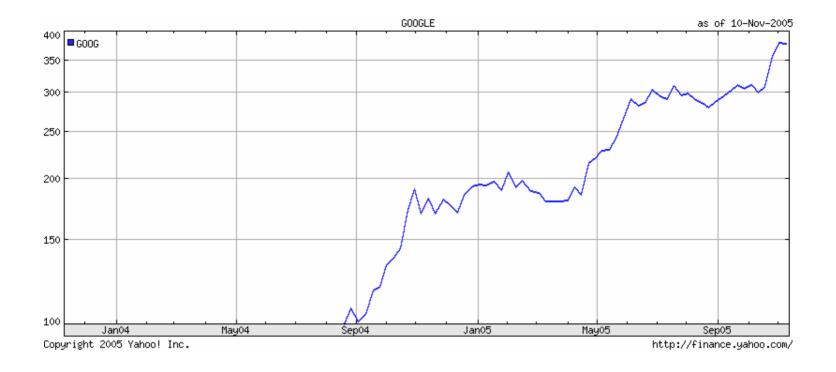
- 1. ipod
- 2. digital camera
- 3. mp3 player
- 4. ipod mini
- 5. psp
- 6. laptop
- 7. xbox
- 8. ipod shuffle
- 9. computer desk
- 10. ipod nano





What if...

"We should note that in compiling the Zeitgeist, each individual searcher's information was available to us. What you see here is a precise snapshot of queries you've been asking some over time, some within country domains, and some on Google.com - that perhaps reveal a great deal about your public and private life. We appreciate the contribution all Google users make to these fascinating bits of information."



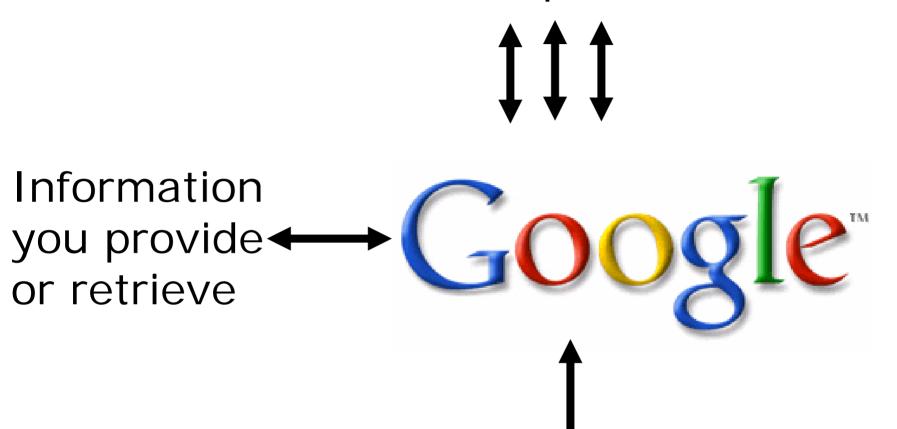
Google's mission is to organize the world's information and make it universally accessible and useful.





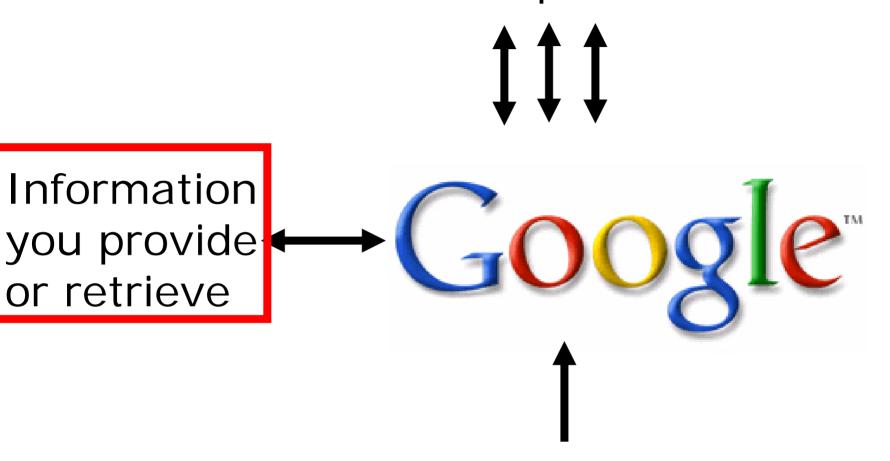
Google generates revenue by providing advertisers with the opportunity to deliver measurable, cost-effective online advertising Good

Information others provide or retrieve



Information Google retrieves (think Googlebot)

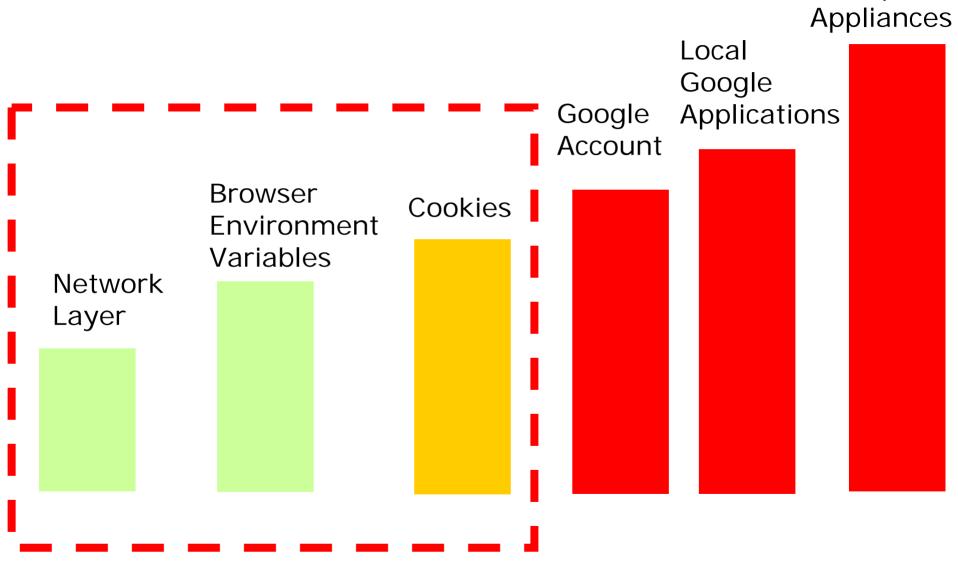
Information others provide or retrieve



Information Google retrieves (think Googlebot)

Identity Disclosure

Enterprise



Google Services



Receive news and search results via email



Answers

Ask a question, set a price, get an answer



Blog Search Find blogs on your favorite topics



Book Search Search the full text of books



<u>Catalogs</u> Search and browse mail-order catalogs



<u>Directory</u> Browse the web by topic



Froogle

Shop smarter with Google



Groups

Create mailing lists and discussion groups



<u>Images</u> Search for images on the web



Labs Try out new Google products

Google Tools



Express yourself online



Download APIs and open source code



Desktop
Info when you want it, right on your desktop



Earth
Explore the world from your PC



Gmail A Google approach to email



Find local businesses and services



Maps View maps and get directions



Use Google on your mobile phone



Search thousands of news stories



Scholar Search scholarly papers



Use text messaging for quick info



Special Searches
Search within specific topics



University Search Search a specific school's website



Web Search Search over billions of web pages



Web Search Features
Do more with search



, Local for mobile View maps and get directions on your phone



<u>Picasa</u> Find, edit and share your photos



IM and call your friends through your computer



Toolbar
Add a search box to your browser



Translate
View web pages in other languages

How much information do you give away? Can it be used to uniquely identify you?

Alerts

Maps

Answers

Mobile

Blog Search

News

Book Search

Scholar

Catalogs

SMS

Directory

Special Searches

Froogle

University Search

Groups

Video

Images

Web Search

Google Labs

Local

Blogger

Google Pack

Code

Picasa

Desktop Search

Google Talk

Google Earth

Toolbar

Gmail

Translate Tool

Local for mobile

Linking Information Disclosure w/Identity

- Do you care if Google is able to tie your online activities to your identity?
- Can "anonymous" browser-based Google interaction be uniquely identified to you?
 - If so, how long / how much data will it take?
- To what extent can Google tie other Google users' activities to your own?
 - And how much does the information garnered from the activity of others provide about you?
- Can the you be identified if you change IP addresses?
- Are today's online privacy technologies and best practices enough to prevent fingerprinting?
 - If not, how much do they slow down the process?
- Can your identity be tied to other online data (e.g. websites)?

Google Talent

"Passionate about these topics? You should work at Google."

- algorithms
- artificial intelligence
- compiler optimization
- computer architecture
- computer graphics
- data compression
- data mining
- file system design
- genetic algorithms

- information retrieval
- machine learning
- natural language processing
- operating systems
- profiling
- robotics
- text processing
- user interface design
- web information retrieval
- and more!

Uniquely Identifying Users

- I'm Feeling Lucky
- Words you can't spell
- Words you don't know the meaning of
- Google as address book
- Is Google your home page?



Google Search Statistics

- mork file format (firefox)
- formhistory.dat
- all form data
- ~12 months usage
- repeated use not known
- >1962 entries

Google Research...

google labs

google api google maps

google autolink google scholar

google base google screen

google blacklist google sets

google chat

google contest google toolbar

google hacked google wallet

google intervened google watch

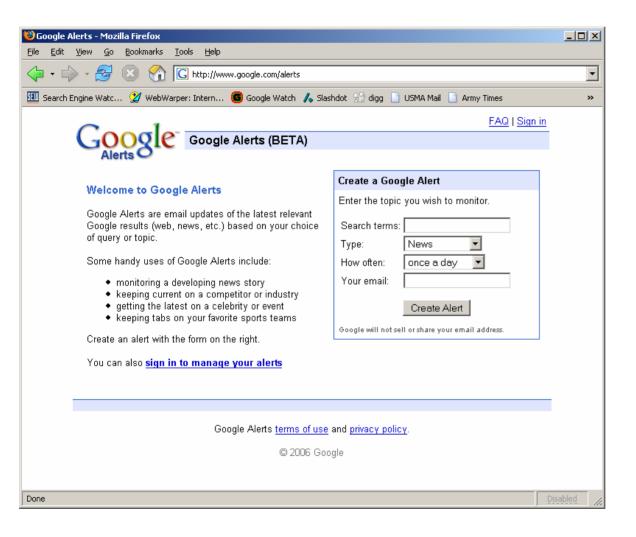
google isp google wireless

google keyhole googlebot

Quoted Searches...

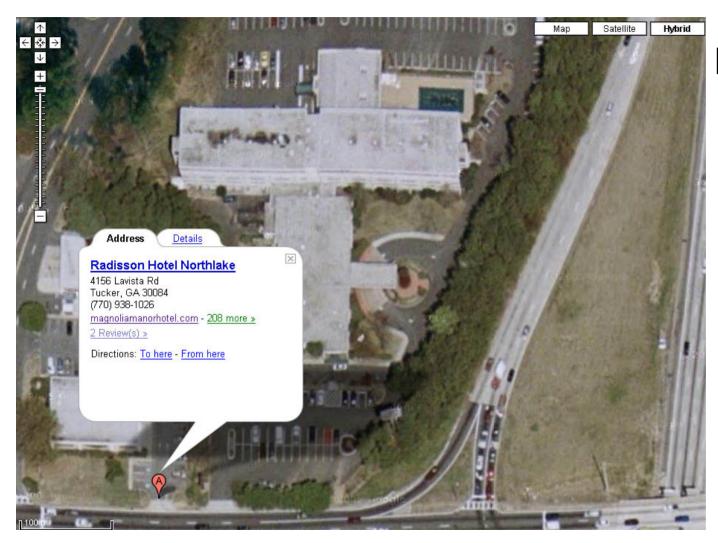
"informative art"	<name></name>
"installing pcap"	"kp ddk"
"installing pcap:	<name></name>
<name></name>	<name></name>
<name></name>	"luddite t-shirt"
<name></name>	"man elf"
<name></name>	"man elf" file
<name></name>	"man elf" linux
<name></name>	"man elf(\"
<name></name>	<name></name>
<name></name>	<name></name>
<name> usma</name>	<name></name>

Google Alerts



- search terms
- email address
- frequency
- category (news, web, news and web, groups)

Google Maps / Satellite Imagery



Locations of interest to you (down to street level)

What have you looked at?

Google Earth

(desktop application)



- measure distances
- fly to an address
- print save and email
- driving directions
- search
- save search results

Google Desktop

"Info when you want it, right on your desktop"

- "Get all your personalized info in one place with Sidebar"
- "Launch applications and search instantly with Quick Find"
- "Find all your email, files, photos, web history, Gmail, and more"
- "Search conveniently in Outlook with the Outlook Toolbar"



Plug-ins

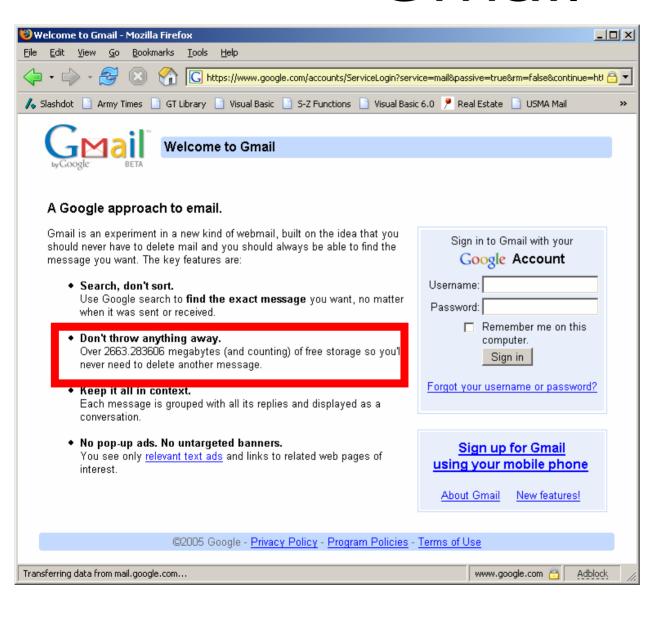
- •gdMoney: Monitor your credit card and bank transactions in real time.
- Quick Lock plug-in
- •Google Desktop Search for Pocket PC Handhelds and Smartphones
- •Könguló web spider crawls websites you specify, e.g. intranet websites
- •Laplink Everywhere search remote PCs

Gmail



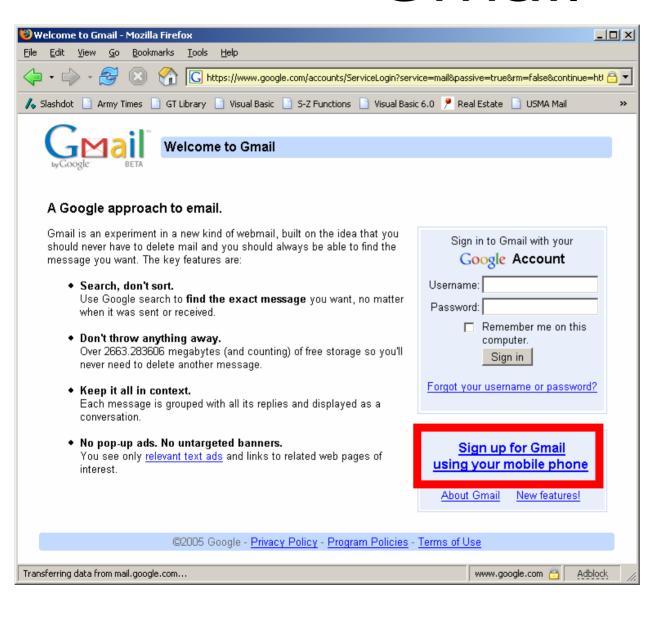
- email recipients
- email sources
- content
- N-order contact

Gmail



- email recipients
- email sources
- content
- N-order contact

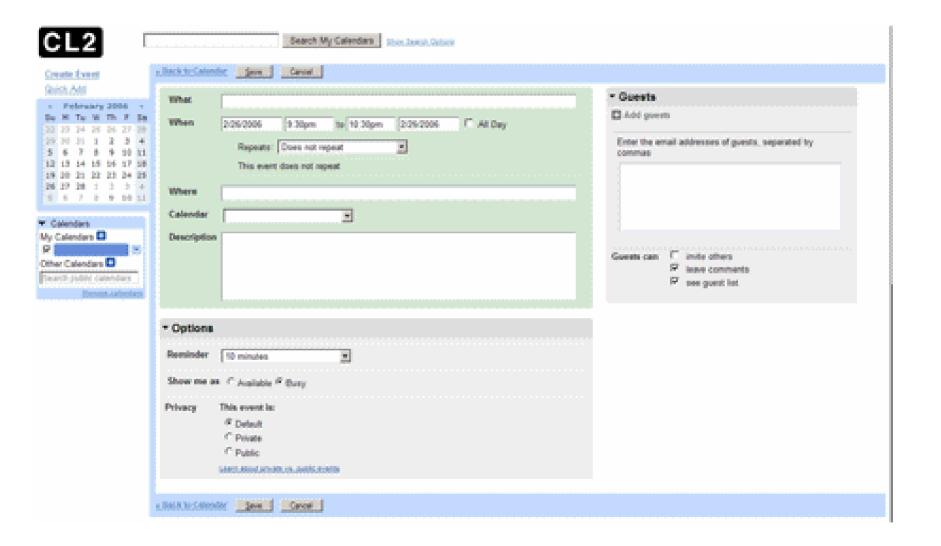
Gmail



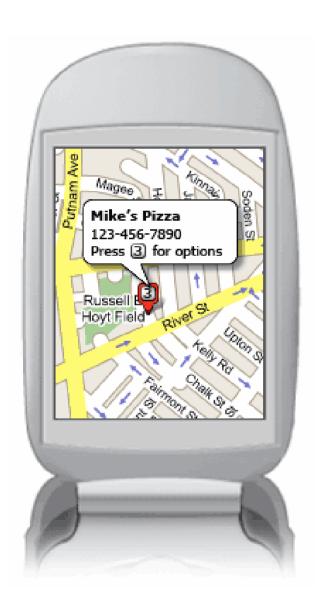
- email recipients
- email sources
- content
- N-order contact

Google Calendar (CL2)

(unconfirmed)



Local Information for Local Devices



- Local for Mobile
 - detailed directions
 - search results integrated with map
 - zoom in/out, drag maps
 - satellite imagery
- free download

Search Appliances



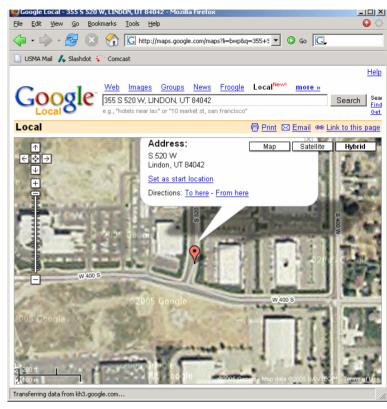
The Google Search Appliance makes the sea of lost data on your web servers, file systems and relational databases instantly available with one mouse click.

Just point it toward your content, add a search box to your site, and in a matter of hours, your users will be able to search through more than 220 different file formats in any language.

The Google Search Appliance indexes up to 15 million documents, and its security features ensure that users only see the documents to which they have proper access.

Residential/Commercial Phone Number Lookup



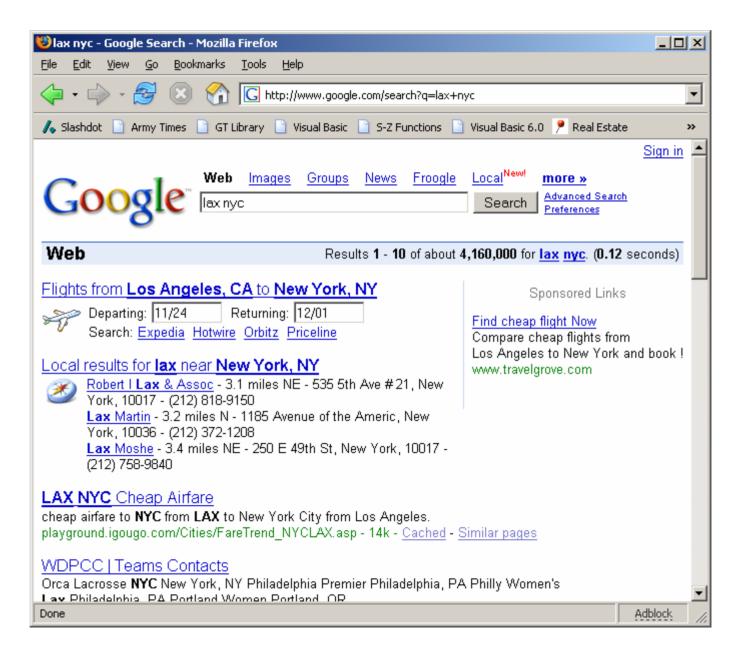


a search returns...

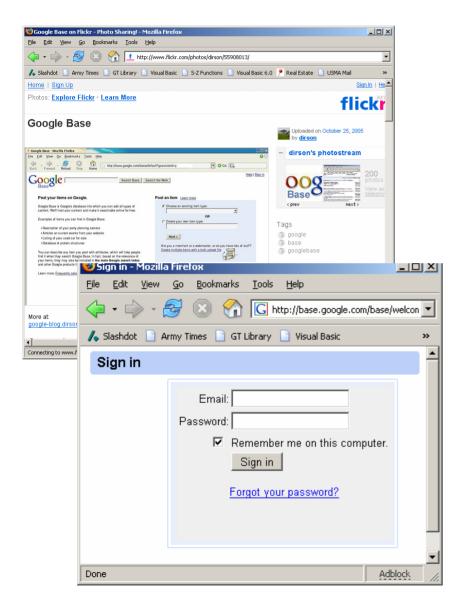
- name

- -address
- phone number
- -links to 3 mapping services

Travel Support

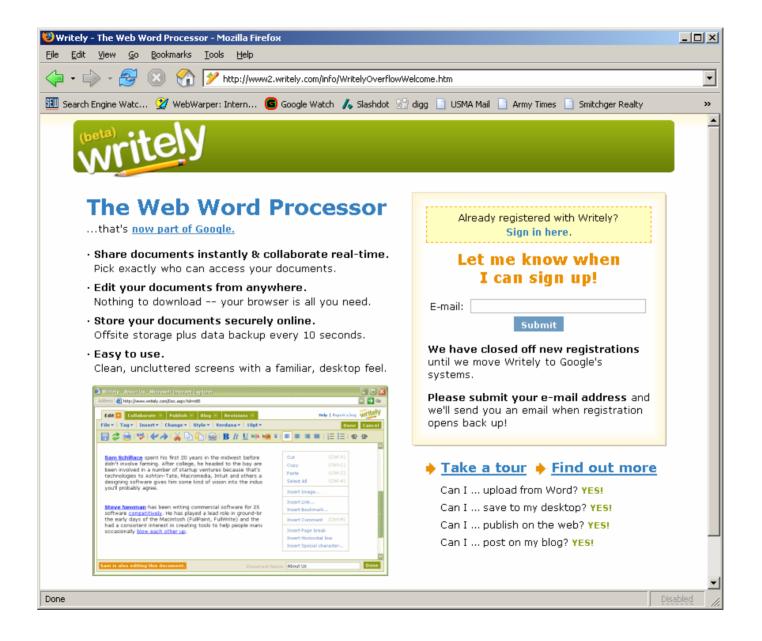


Google Base

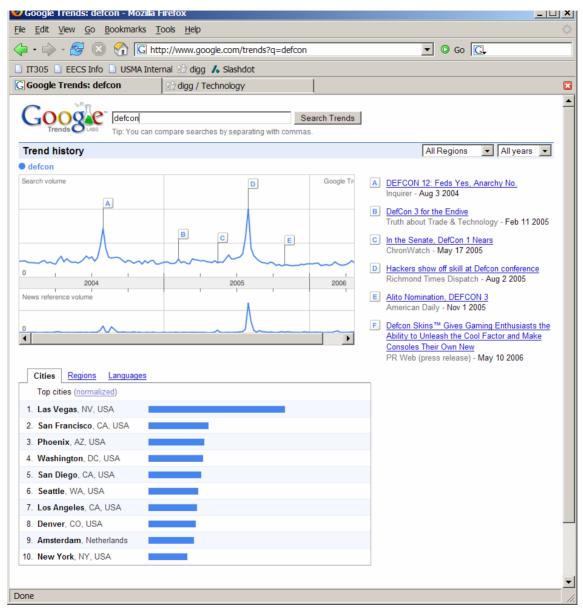


- A "database into which you can add all types of content. We'll host your content and make it searchable online for free"
- "A free classified advertising system" (NYT)
- Examples
 - Description of your party planning service
 - Articles on current events from you website
 - Listing of your used car for sale
 - Database of protein structures
- Hard to tell exactly what it is
- Going live date is TBD

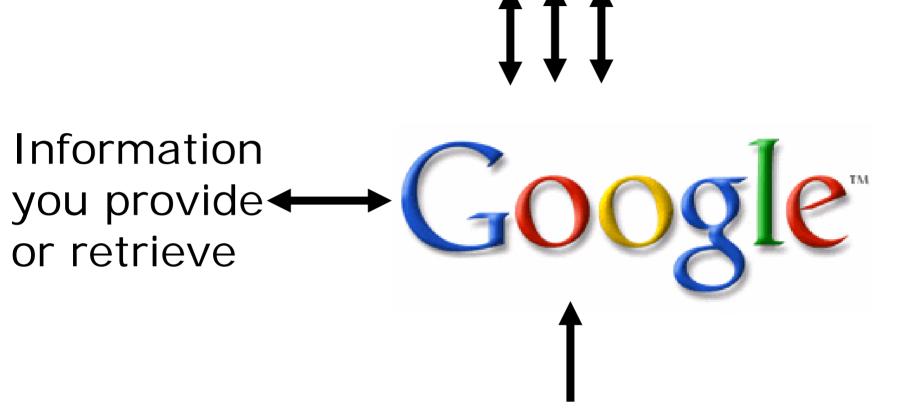
Collaborative Word Processing



Google Trends

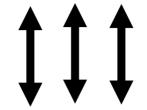


Information others provide or retrieve



Information Google retrieves (think Googlebot)

Information others provide or retrieve



Information you provide ← GOOSIE™ or retrieve

Information Google retrieves (think Googlebot)

```
<name>
```

Key Phrases (Google.com 90 days)

<school>

<state>

<system>

<article > .. <article N>

<collaborator> .. <collaborator N>

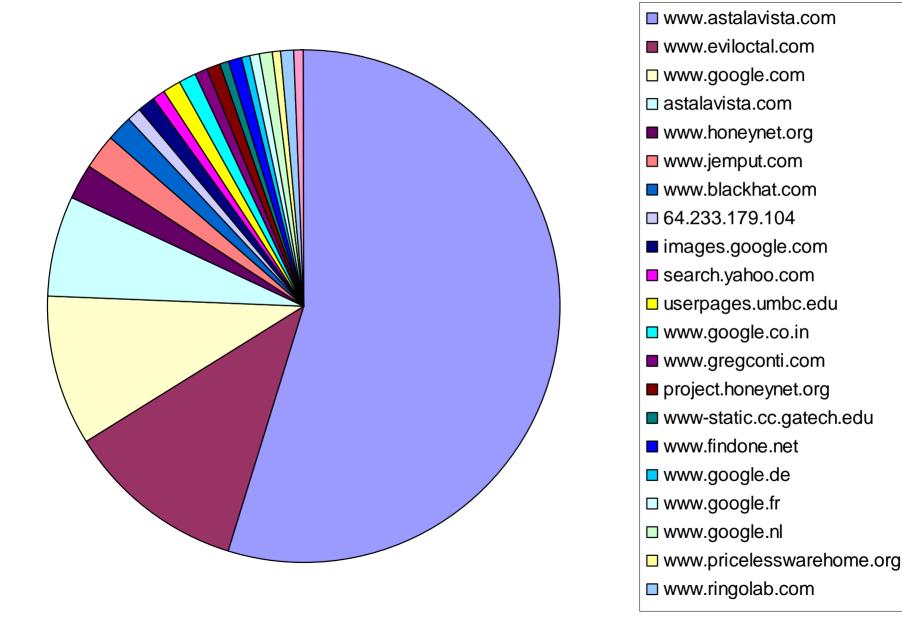
<organization> .. <organization N>

<research area> .. <research area N>

<magazine> .. <magazine N>

<media type> .. <media type N>

Referring Domains...



I get a feeling Microsoft's monopoly will look like a minor bother compared to Google's omnipresence one day.

-from Slashdot



Countermeasures

- Anonymous browsing (Tor, anonymizer...)
- Diversity
- Policy/Law
- Go directly to the website you want
- Anonymizer-ish application for individuals and organizations but operates higher up the semantic scale
- Aggregators
- Encrypt content
- Switching Proxy Plug-ins
- Cookie rewriters

Summary

- Information portals possess the capability to create massive strategic, operational and tactical intelligence stockpiles
- A tremendous amount of trust is being placed in Google
- Will this trust come back to haunt us?

Discussion

Greg Conti

gregory-conti@usma.edu http://www.rumint.org/gregconti/index.html